

## TERMS AND CONDITIONS

By placing a booking with the Forest School Home to School Bus Service the parent/Carer acknowledges that they have read, understood, and accept these Terms and Conditions as detailed below:

### **Bookings**

- Children in Year 3 or above *only* are permitted to travel on the school bus
- Parents/Carers must register/re-register pupils each year for the bus service, using the Kura App and will be notified about booking windows/registration periods
- Parents/Carers accept that bookings are for the entire school year
- Journeys booked but not taken are nonrefundable. Any journey cancelled, ad hoc, via the App, will not reduce the amount charged. Cancellations must be made in accordance with the cancellation policy set out below
- The School offers bus service bookings on a first-come first-served basis. Although the School will do its utmost to accommodate all requests for use of the service, it has no obligation to increase capacity on any route

### **Cancellation policy/withdrawal from the service**

Parents/Carers wishing to withdraw their children from the service entirely must provide a half-term's notice, by email to [Forestschool@ridekura.com](mailto:Forestschool@ridekura.com), and copied to [schoolbus@forest.org.uk](mailto:schoolbus@forest.org.uk) or forfeit the half-term's charges in lieu.

### **Use of the service**

- Pupils must ensure they travel on the route for which they are registered only
- Pupils must carry a valid pass when travelling
- Parents/Carers are asked to remind their children that when travelling on the school buses they remain bound by the School's Behaviour Policy
- Parents/Carers are asked to remind their children that they must abide by the School's bus travel Code of Conduct (which should be signed and returned by both the parent and child)
- Ad hoc journeys are permitted by pupils not registered for the service, but where availability permits only. Parents must first register on the Kura app by calling the Kura team on 01753 907950. A charge will be payable for these journeys
- Any changes to a pupil's use of the School Bus Service (eg frequency, route, home pick-up stop) must be made via the Kura App
- The School reserves the right to make route alterations after publication but will provide notice of any such action