

## **Booking Home to School Transport**

### **Terms and Conditions 2023-2024**

1. Arrangements for pupils' journeys to and from school are the responsibility of their parents. Parents are therefore responsible for their son/daughter prior to embarking the school bus and after disembarking the school bus.
2. Transport on the school bus service must be booked and paid for through the Kura app.
3. Bookings are non-refundable in the event of a pupil failing to travel.
4. The booking for each pupil will appear on a list for the stop and journey they are booked onto. The relevant driver will see this list on their device just before arriving at the stop. If there aren't any pupils booked on at any stop the driver is permitted to skip the stop.
5. No pupil is permitted to travel on the school bus service if a booking has not been made and paid for prior to the journey.
6. Pupils must travel to and from school in their school uniform unless specific permission is given for non-school uniform.
7. Pupils must be at the bus stop 5 minutes before the scheduled time of departure, as detailed on the Kura app.
8. CSF aims to operate all journeys as advertised and within the transport industry window of tolerance of one minute early to five minutes late. However, timings may vary due to traffic conditions or unforeseen circumstances.

